* **5+ years** of diversified experience in both Manual and Automation Testing of **Web based Client Server Applications, GUI and ETL Applications.**
* **Expertise** in designing and developing **Test plan, Test cases and Generating Test Scripts**
* Involved in **Integration** testing, **Unit** testing, **GUI** testing, **Regression** testing, **Stress** testing, **Load**, **Performance**, **Volume**, **Functional**, **System** testing.
* Excellent knowledge and working experience in **Test strategy, Test Director, Test plan, Test case creation, Test execution, Test result analysis, Test reviews, Defect Management (Quality Center), Team Foundation Server** and **Test summary Report.**
* Good Exposure in Automation tools like **QTP**, **Win Runner**, and **Load runner**.
* Developed excellent professional and inter personal skills by working independently and also as a team member to analyze the Functional/ Business requirements and to prepare Test plans, Test scripts, Test matrix and Test Cases from requirements and Use Cases.
* **SOX compliance** execution, including continuous improvement of the processes, and procedures to ensure ongoing compliance; executing SOX strategy decisions, scoping and planning
* Extensive experience working with **QC in automation and manual testing**
* Used QC for storing automation testing.
* Working experience on SAP HCM Success Factors product - SF Learning Management, SF Succession Planning, Performance Management and SF Reporting.
* Testing experience includes **Black box** and **White box** testing, **System** Testing, **End-to-End** Testing, **Functional** testing, **Regression** Testing, **Integration** Testing and **Database** Testing.
* Extensive experience in all phases of the Software Development Life Cycle.
* Extensive knowledge of QA process.
* **Expertise** in **UAT** Testing
* Experience in SOA based applications, Web Services, SOAP, XML, WSDL, Groovy Script using SOAPUI tool. Modified end points when we worked on different servers and different versions of Web Services.
* Performed Smoke, Functional, Data Validation, Black Box, Back-end, End to End and Regression testing.
* Hands on experience in using **HP ALM, Microsoft Test Manager** and have knowledge on IBM’s Rational Tool -Rational Clear Quest. Experience in implementing and maintaining Keyword Driven, Data Driven using QTP tool and involved in descriptive programming using **QTP** tool.
* Extensive working knowledge of different kinds of testing like **Front-end & Backend Testing, Positive/Negative Testing, Black Box Testing, Configuration Testing, Data Driven Testing, User Acceptance Testing (UAT) and Regression Testing**.
* Strong SQL and analytical and problem solving skills
* Solid experience managing **UAT** testing and coordinating test cycles.
* Responsible for **requirements gathering/review/approvals** and **gap analysis**.
* Several years’ experience with **Quality Control processes** and **procedure enhancement**

**SKILL SET:**

|  |  |
| --- | --- |
| **Test Management Tools** | Test Director 8.0, Team Foundation Server, JIRA, Quality Center 8.2,9.0,9.2,9.5,10.0, SOAP UI and Requisite Pro |
| **Scripting Language** | Mercury Interactive TSL, JavaScript, VBScript |
| **Operating Systems** | MS-DOS, Windows95/98/NT/XP, Linux |
| **Programming Languages** | SQL, PL/SQL, HTML, DHTML, VB 6.0, Java |
| **Databases** | Oracle9i/8x/7.x,Toad, SQL server, MS Access, My SQL, DB2 and Teradata |
| **Application/ Web Server** | Apache Tomcat 4.0, BEA Web Logic |
| **Browsers** | Netscape Navigator, Internet Explorer, Mozilla Fire Fox |
| **Other Tools** | MS-Word, MS-Excel, MS-PowerPoint, MS Project, Rational Rose, MS Visual Studio 2008/2005 |

**Delta Airlines, Atlanta, GA      June 2015 – May 2017**

**Quality Assurance Analyst**

Delta Airlines is one of the major airlines in US. The website is transmuted to rich new user interface that offers customer channels like social media and allow users to access Delta on various platforms. The system is designed for easy Shopping & Booking, Loyalty, My Trips and more. This project is focused on modules such as Shopping, PNR, Tools and secure flight. Delta is responsible for successfully integrating shopping experience (Revenue and Award) and makes that a seamless transition which benefits the customers.

**Responsibilities:**

* Expertise in understanding the business and functional, non-functional requirements.
* Created Test Plan documents by reviewing functional requirements and solution descriptions.
* Developed the Standard Documentation for the Test Plans and Test Summary Sheets.
* Performed functional testing manually and constructed positive and negative test scenarios as per requirements.
* Participated in SAP SuccessFactors Succession Management Configuration sessions in conjunction with the Learning Management and Performance Management modules of the vendor application using the Agile methodology.
* Tested extensive backend testing using SQL Queries to retrieve the data from the database and checked data integrity. Develop, document, implement and manage Application Life-Cycle Management (ALM) processes and procedures using Microsoft Team Foundation Server (TFS), Microsoft Test Manager (MTM), and Agile SCRUM System Development Life-Cycle (SDLC).
* Hands on experience in Automation testing using Selenium Grid, Maven, Jenkins and Quick Test Professional.
* Used Selenium Grid to execute parallel tests on multiple browser for applications like SuccessFactors, Workforce, SAPLogonPad and SAP Dell Boomi.

**Environment:** QC, QTP, SQL, Success Factor, VB Script, MS SQL Server 2000, XML, Windows.

**Charles Schwab, Austin, TX**

**Quality Analyst Dec 13 – May 15**

Talent Management Suite (TMS): Successfactors an SAP company provides SaaS solutions that allow organizations to develop analyze and manage organizational talent, one of the key factors that affect workforce productivity and operating performance.

I was involved in testing various Successfactors modules: Learning Management System, Performance Management and Compensation Management.

**Responsibilities:**

* Responsible for facilitating the testing activities related to Rent-A-Center’s HR/Finance systems transformation and Integration implementation. Test activities will include HR and Finance business processes and their integration with other inbound and outbound systems/interfaces that are on premise and cloud based.
* Work with internal Rent-A-Center teams, business/technology leaders, enterprise architects, end-users and external vendors to gather test requirements and develop test strategy, test plans for systems integration testing, UAT and end-to-end testing.
* Write, evaluate, execute and verify testing documentation including: test plans, test strategies, test case creation, traceability matrices, and test summary reports.
* Use manual methods and automated tools to test Web Services, ESB based integrations, client/server Integration & ETL flows.
* Use SDLC and Agile methodologies as applicable to verify Business Owners acceptance criteria.
* Accountable for tracking of all defects, resolution, reporting and escalation of risks identified during testing to QA leads.
* This position requires experience with multiple middleware applications, including expert level knowledge with Mule Soft, Informatica, and Dell Boomi as well as experience in project leadership, detailed requirements analysis, test design, testing, execution and deployment.
* Strong testing experience in HR/Finance related applications such as Recruiting & Onboarding System/ Payroll/Time management/Success Factors/Expense management/ General Ledger/ Financial Reporting
* Expertise in Success Factors (Employee Central, Employee Central Payroll, Fiori, Workforce Software).
* Strong Knowledge in SAP HR E2E business processes. Experience in doing integration testing between HR, Payroll and Finance postings.
* Extensive knowledge of architectures and technical standards, layered systems architectures and layered solutions and designs; extensive understanding of shared software concepts.
* Derive the integration test estimates, define test schedule and assign resources for test execution.
* Write SQL Queries in ALM to generate base data to excel. Summarize the daily, weekly and monthly status reports by test scenario, test case and test steps.

**Environment**: SAP HCM, Success Factor, Dell Boomi - Cloud Based Integration, HP ALM, Asp.Net, .NET framework, SnagIt, SharePoint

**Delta Airlines, Atlanta, GA      Mar 2012 – Nov 2013**

**Quality Assurance Analyst**

Delta Airlines is one of the major airlines in US. The website is transmuted to rich new user interface that offers customer channels like social media and allow users to access Delta on various platforms. The system is designed for easy Shopping & Booking, Loyalty, My Trips and more. This project is focused on modules such as Shopping, PNR, Tools and secure flight. Delta is responsible for successfully integrating shopping experience (Revenue and Award) and makes that a seamless transition which benefits the customers.

**Responsibilities:**

* Expertise in understanding the business and functional, non-functional requirements.
* Created Test Plan documents by reviewing functional requirements and solution descriptions.
* Developed the Standard Documentation for the Test Plans and Test Summary Sheets.
* Performed functional testing manually and constructed positive and negative test scenarios as per requirements.
* Tested extensive backend testing using SQL Queries to retrieve the data from the database and checked data integrity. Develop, document, implement and manage Application Life-Cycle Management (ALM) processes and procedures using Microsoft Team Foundation Server (TFS), Microsoft Test Manager (MTM), and Agile SCRUM System Development Life-Cycle (SDLC).
* Hands on experience in Automation testing using Selenium Grid, Maven, Jenkins and Quick Test Professional.
* Managed the entire HR process and provide needed services to stakeholders by using SuccessFactors.
* Used HP ALM for Test Case Management.
* Used JIRA for Issue Tracking.
* Worked on creating test cases for Object driven framework using Selenium WebDriver.Wrote Maven Scripts to automate the build process. Automation project setup and deployment in Jenkins for continuous Integration.
* Helped manage risk analysis and mitigation plans, status reports, and client presentations; prepared business process models, defined milestone deliverables, and established critical successfactors.
* Developed test automation projects in Selenium WebDriver and Java and Javascript.
* Developed, implemented and performed the Unit testing using JUnit.
* Built up a Selenium test support framework against an AJAX, JavaScript heavy web application utilizing a page object pattern. Performed end to end testing in the form of scripts for the Mortgage application.
* Performed manual testing, Functional testing, and regression testing.
* Responsible for Backend testing by executing SQL statements.
* Interacted with developers for status of the bugs and re-tested the fixed Bugs.
* Attending Walkthrough meeting with developers, testers and Data sourcing Teams to review Change requirements documents (CRD).
* Prepared user documentation with screenshots for UAT (User Acceptance testing). Provided Test Cases and Test Data to Users for User acceptance testing for maintenance releases.

**Environment:** QTP, Quality Center, Oracle/UNIX, SQL, Agile, MS Word, SAP SuccessFactors **,** MS Excel, Load Runner, Java, Apache.